VanDyke Software Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: SecureCRT 9.6 for Windows

Report Date: March 2025

Product Description: SecureCRT is an extremely customizable terminal emulator with support for Secure Shell (SSH) as well as Telnet, Telnet/TLS, and serial protocols.

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Notes: Scope of this document includes non-web software only. The application is referred to as software in this document. For questions or assistance with accommodating users, please contact support@vandyke.com.

Evaluation Methods Used:

- Screen Reader Usability Testing with NVDA and JAWS
- Keyboard-Only Usability Testing
- General Product Knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Have no non-text controls or inputs. **Software**: Non-text button controls have names that describe their purpose. **Authoring Tool**: N/A
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web:** N/A **Electronic Docs**: Has no prerecorded audio or video content. **Software**: The application does not use prerecorded audio or video to convey essential information. **Authoring Tool**: N/A
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Have no prerecorded audio content. **Software**: The application does not use prerecorded captions. **Authoring Tool:** N/A
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Have no prerecorded video content or synchronized media. **Software**: The application does not use prerecorded

Criteria	Conformance Level	Remarks and Explanations
		media to convey essential information. **Authoring Tool**: N/A
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Available in text. **Software**: The structure and relationships of UI elements can be programmatically determined. **Authoring Tool**: N/A
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Help pages are presented in a meaningful sequence. **Software**: The application presents information in system dialogs, whose correct reading sequence can be programmatically determined. **Authoring Tool**: N/A
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: In special cases where instructions include images, they are accompanied by text instructions. **Software**: The application does not use sensory characteristics on content. **Authoring Tool**: N/A
1.4.1 Use of Color (Level A) Also applies to:	Web: Supports Electronic Docs: Supports	**Web**: N/A

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports Authoring Tool: Supports	**Electronic Docs**: Color is used only as a decorative and/or supplemental attribute to describe user interface elements. **Software**: Color is only used as a decorative or supplemental attribute of user interface elements. **Authoring Tool**: N/A
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Do not have audio content. **Software**: The application does not automatically play audio. **Authoring Tool**: N/A
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: RoboHelp-generated *.chm file supports standard keyboard navigation. **Software**: Software: All basic and most advanced functions can be accessed using the keyboard with the default configuration. Other functions can be made accessible using the keyboard by mapping keys to them. Buttons on the button bar cannot be accessed using the keyboard. The button bar is not a required component and is off by default. The following operations are not required for basic functionality: • There is not a way to drag tabs between SecureCRT windows or tab groups using the keyboard. • There is not a way to select multiple tabs using

Criteria	Conformance Level	Remarks and Explanations
		the keyboard. • The menu and toolbar cannot be customized using the keyboard. • The auto-hide pin on the Session Manager, Command Manager, and Active Sessions Manager cannot be accessed using the keyboard. • There is not a way to switch between the Hex View window and the application window using the keyboard. • There is not a way to change the column sort in dialogs that support column sorting using the keyboard. **Authoring Tool**: N/A
[2.1.2 No Keyboard Trap](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: RoboHelp-generated *.chm file supports standard keyboard navigation. **Software**: The application ensures that for all essential interface components, focus can be moved away from that component using only a keyboard interface. Authoring Tool: N/A
[2.2.1 Timing Adjustable](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Do not have time limits. **Software**: None of the dialog boxes or other interactions in the application are time limited. **Authoring Tool**: N/A

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Have no moving, blinking, scrolling, or auto-updating information that starts automatically. **Software**: Exception: For some operations, a progress bar is displayed and cannot be paused, stopped, or hidden, because it is part of an essential activity. **Authoring Tool**: N/A
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Have no flashing elements. **Software**: The only interface component that flashes is a blinking cursor and its flash rate is configurable. **Authoring Tool**: N/A
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Does not apply to non-web docs. **Authoring Tool**: N/A
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Each page is titled appropriately. **Software**: Web pages are not used for application functionality. Dialogs have descriptive titles. **Authoring Tool**: N/A
2.4.3 Focus Order (Level A)	Web: Supports	**Web**: N/A

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Electronic Docs**: Sections receive focus in an order that preserves meaning. **Software**: All dialog components receive focus in an order that preserves meaning and operability. Authoring Tool: N/A
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: The purpose of each link can be determined by the link text and/or the context in which it is used. **Software**: HTTP links are not used for application functionality. **Authoring Tool**: N/A
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Assistive technology can detect that only English is used. **Software**: Application is non-web software. **Authoring Too**l: N/A
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: No pages initiate a change of context when they receive focus. **Software**: There are no components in the user interface that initiate a change of context when they receive focus.

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: N/A
[3.2.2 On Input](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: No user input is required. **Software**: Exception: On some dialogs, changing a setting may cause other settings to be hidden or revealed depending on whether or not they are applicable. **Authoring Tool**: N/A
[3.3.1 Error Identification](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: No user input is required. **Software**: The application provides a clear description in text for input errors. **Authoring Tool**: N/A
[3.3.2 Labels or Instructions](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: No user input is required. **Software**: Labels or instructions are provided when user input is required. **Authoring Tool**: N/A
[4.1.1 Parsing](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: The documents do not use markup language for content.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		**Software**: The application does not use markup language for content. **Authoring Tool**: N/A
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: N/A **Software**: The application is non-web software. **Authoring Tool**: N/A

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Do not use live audio content. **Software**: The application does not use synchronized media to convey essential information. **Authoring Tool**: N/A
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs:** Do not use prerecorded video content. **Software:** The application does not use synchronized media to convey essential information. **Authoring Tool**: N/A
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	**Web**: N/A

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Electronic Docs**: Text provides sufficient contrast. **Software**: In the application, all text presentation is high contrast by default or can be configured to be high contrast. **Authoring Tool**: N/A
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Support standard zoom capabilities supported by CHM file readers. **Software**: The application supports standard zoom capabilities built into Microsoft Windows. **Authoring Tool**: N/A
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Use no images of text. **Software**: The application does not use images of text to convey essential information. **Authoring Tool**: N/A
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: N/A **Authoring Tool**: N/A
2.4.6 Headings and Labels (Level AA) Also applies to:	Web: Supports Electronic Docs: Supports	**Web**: N/A

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports Authoring Tool: Supports	**Electronic Docs:** All pages use headings and labels that are descriptive. **Software:** The application works to ensure that all headings and labels are meaningful. **Authoring Tool**: N/A
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Navigation of contents, index, and search use visual changes to elements to indicate the current position of focus. **Software**: The application works to ensure that the keyboard focus is visible. **Authoring Tool**: N/A
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: All pages present content in English only. Programmatically, content is accurately determined to be in English. **Software**: In the application, the language of each passage or phrase in the content can be programmatically determined. **Authoring Tool**: N/A
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: N/A **Authoring Tool**: N/A

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: N/A **Authoring Tool**: N/A
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: No user input. **Software**: Provides suggestions for error correction when suggestions are known. **Authoring Tool**: N/A
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: No user input. **Software**: Cannot be used to make legal commitments or financial transactions. Operations that could result in data loss are preceded by a prompt. **Authoring Tool:** N/A

Table 3: Success Criteria, Level AAA

Notes: This application has not been evaluated for WCAG 2.0 Level AAA conformance

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Supports **Software:** The application follows Microsoft Windows standards to ensure that elements are understandable to Assistive Technologies. **Authoring Tool:** N/A
302.2 With Limited Vision	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Supports **Software:** The application follows Microsoft Windows standards to ensure that elements are understandable to Assistive Technologies. **Authoring Tool:** N/A
302.3 Without Perception of Color	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Text is in black and white. **Software:** Color is only used as a decorative or supplemental attribute of user interface elements. **Authoring Tool:** N/A
302.4 Without Hearing	Web: Supports	**Web**: N/A

Criteria	Conformance Level	Remarks and Explanations
	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Electronic Docs**: Do not have an audio mode of operation. **Software:** The application does not have an audio mode of operation. **Authoring Tool:** N/A
302.5 With Limited Hearing	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Do not have an audio mode of operation. **Software:** The application does not have an audio mode of operation. **Authoring Tool:** N/A
302.6 Without Speech	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Do not require speech input for operation. **Software:** The application does not require speech input to be operated. **Authoring Tool:** N/A
302.7 With Limited Manipulation	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Essential components can be used through a keyboard interface. **Software:** The application works to ensure that all essential components can be used

Criteria	Conformance Level	Remarks and Explanations
		through a keyboard interface. **Authoring Tool:** N/A
302.8 With Limited Reach and Strength	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Essential components can be used through a keyboard interface. **Software:** The application works to ensure that all essential components can be used through a keyboard interface. **Authoring Tool:** N/A
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Supports	**Web**: N/A **Electronic Docs**: Essential elements include some technical terms which may not be understandable by users with limited language, cognitive, or learning abilities. **Software:** The application includes technical terms, which may not be understandable by users with limited language, cognitive, or learning abilities. **Authoring Tool:** N/A

Chapter 4: Hardware

Notes: Not applicable. The application is non-web software.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The application is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	There is no known conflict with any accessibility software that is Windows compliant.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The application is not platform software.
502.3.2 Modification of Object Information	Supports	The application is not platform software.
502.3.3 Row, Column, and Headers	Supports	The application is not platform software.
502.3.4 Values	Supports	The application is not platform software.
502.3.5 Modification of Values	Supports	The application is not platform software.
502.3.6 Label Relationships	Supports	The application is not platform software.
502.3.7 Hierarchical Relationships	Supports	The application is not platform software.
502.3.8 Text	Supports	The application is not platform software.
502.3.9 Modification of Text	Supports	The application is not platform software.
502.3.10 List of Actions	Supports	The application is not platform software.
502.3.11 Actions on Objects	Supports	The application is not platform software.
502.3.12 Focus Cursor	Supports	The application allows the user to use a trackable insertion caret in order to work with JAWS and other low vision assistance tools.
502.3.13 Modification of Focus Cursor	Supports	The application allows the user to specify the cursor size and shape, and to configure the cursor blink rate.
502.3.14 Event Notification	Supports	The application is not platform software.
502.4 Platform Accessibility Features	Supports	The application is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The application permits user preferences from platform settings for color, contrast,

Criteria	Conformance Level	Remarks and Explanations
		font type, font size, and focus cursor. For the terminal area, the user can specify the settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Supports	The application does not provide an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	The application does not provide caption controls.
503.4.2 Audio Description Controls	Supports	The application does not provide audio description controls.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The application is not an authoring tool.
504.2.2 PDF Export	Supports	The application is not an authoring tool.
504.3 Prompts	Supports	The application is not an authoring tool.
504.4 Templates	Supports	The application is not an authoring tool.

Chapter 6: **Support Documentation and Services**

Notes: This report covers accessibility conformance for the SecureCRT application and does not discuss Documentation or Support Services.